Message from the VP

I have a quote in my office that reads, “Nobody notices what I do until I don’t do it.” I believe that the end of the academic year on a college campus is the exception that proves the rule. In April, two employees were recognized for their dedicated service to Duke – Mike Golden was honored with the Presidential Award and James Doherty received a Meritorious Service Award. Their colleagues, customers and supervisors certainly noticed what they do and the honor was well deserved.

Commencement weekend is another exception. Proud parents streamed onto campus and yes, they do notice! Our Housekeeping, Grounds and Sanitation & Recycling crews worked in high-gear to get campus ready between Last Day of Classes and commencement and their work paid off. Thank you to everyone who played a role in making the parents of the class of 2012 notice the beauty of our buildings and grounds.

The Safety Fair will be held on June 21 at the Washington Duke Inn. Please mark your calendars and plan on attending. Our goal and priority is always to focus on safety.

Also, from 9 to 10:30 a.m. on July 9, you’re invited and encouraged to attend a reception in the Athletic Hall of Fame next to Cameron Indoor Stadium to welcome Albert Scott, the new senior director of Grounds, Housekeeping, Sanitation & Recycling. I hope everyone makes an effort to attend.

I’m looking forward to a safe and productive summer for FMD.

John J. Noonan
Vice President for Facilities

Facilities News

DUKE UNIVERSITY HONORS TWO FMD EMPLOYEES WITH AWARDS

Mike Golden, general maintenance mechanic at the Duke Marine Lab, was honored with a 2011 Presidential Award for outstanding service, one of the highest honors given to Duke employees. It recognizes faculty and staff who’ve made distinctive contributions to Duke. Mike was one of four Presidential Award winners.

At the Marine Lab, Mike handles everything from unclogging toilets to ensuring pumps provide seawater to turtles, octopus, shrimp, and crabs. When a snowstorm dumped six inches of snow at the Marine Lab in January 2011, Mike stayed at the lab through the night to clear sidewalks and ensure students were safe. Before Hurricane Irene slammed into the coast last August, Mike helped prepare the Marine Lab and was one of the first to return to the island to start cleaning up, despite the fact that his own home had also borne the brunt of the storm.

“Mike doesn’t watch the clock as he goes about his work on the island,” said Cindy Van Dover, director of the Marine Lab. “It’s not unusual for him to work through breaks or after-hours to lend a hand and solve a problem. He’s sympathetic to the research mission of the Marine Laboratory and will skip a break or assist with a delivery simply to help others.”

James Doherty, HVAC master technician, received a 2011 Meritorious Service Award as part of the Presidential Awards. He was one of 13 Meritorious Award winners.

James keeps the most critical buildings on campus running - locations where research, data, and animals could be jeopardized if the temperature fluctuated. He maintains areas that if damaged,
could affect lab personnel. The total area of buildings that James is responsible for is almost 1.5-million square feet.

“James brings humor to the job and all those around him, but at the same time he is dedicated and hard working,” said Curtis Browning, HVAC supervisor. “He’s volunteered to work as a standby mechanic numerous times, often returning to work after normal work hours or on weekends to respond to emergency calls. He is one of the most reliable employees we have, taking care of the most critical buildings for the past seven years. He is making a difference every day.”

NEW DIRECTOR HIRED FOR GROUNDS, HOUSEKEEPING, SANITATION & RECYCLING SERVICES, MARINE LAB

Albert Scott will be joining Facilities Management on July 2 as the senior director of Grounds, Housekeeping, and Sanitation & Recycling Services and the Marine Lab. His appointment comes after a national search to fill this new position, created after the transfer of University Housekeeping to Facilities last July.

Albert, who prefers to be called Scott, currently serves as director of University Housekeeping at North Carolina State University. Before being promoted to director, he spent time working as a staff development specialist and deputy assistant director for academic facilities. He currently oversees 10-million square feet and 320 employees across three campuses, managing pest control, small equipment maintenance, custodial contractors, floor maintenance contractors, and housekeeping services for numerous departments and offices.

Prior to his position at NC State, Scott served in the United States Air Force, retiring after 23 years of service. He began his career as an intelligence specialist and spent his last 20 years as a maintenance supervisor. While enlisted, he earned an associate degree from the Community College of the Air Force and a bachelor’s degree in human resource development from Mount Olive College. In 2010, Albert earned an Educational Facilities Professional Certification from APPA.

Please welcome and assist him as best you can.

DUKE BOARD OF TRUSTEES APPROVE ENHANCEMENTS TO CAMPUS

At their May meeting, the Board of Trustees approved the following:

1. Construction of a new building, called the Events Pavilion, to serve as a dining facility while the West Campus Union undergoes renovation. Once West Campus Union reopens, the building will be used as an events space for student dances, career fairs, conferences, and maybe even a Facilities Christmas party! Bill McCraw will serve as project manager.

2. Construction of a new building at the Marine Lab that will feature a research laboratory and be designed to withstand salt, sun and hurricane force winds. Audrey Frasca is the project manager.

3. Renovation and expansion of Perkins Library, which will include a new reading room, public spaces, improved access to Special Collections, and a new entrance. Ron Djuren is the project manager.

FMD Fun Fact:

Pedestrians can now enter East Campus at the corner of Buchanan and Main streets via a new break in the wall. The wall was built in 1916 with a gift from Benjamin Duke. His brother, James B. Duke, requested the wall be 36-inches tall and 10 feet from the curb. There is no wall for a stretch across from Whole Foods, because before West Campus was built in the 1920s, the Duke (then Trinity College) football team played home games on East. A red brick wall with several ticket windows facing Broad Street stood where the cedar trees now grow. When the old wall started to tilt in the 1980s, it was torn down. The trail inside the East Campus Wall is 1.5 miles.
CITY OF DURHAM WORK EFFECTS CAMPUS

The City of Durham is replacing a 100-year old water main under the Main Street bridge with a 36-feet line that will feed downtown and allow the bridge to be demolished and reconstructed during summer 2013. The reconstruction of the bridge next summer will ease the approach and raise the bridge 18 inches, providing additional clearance along Campus Drive. Once the new bridge is in place, Main Street will be repaved and restriped to a two-lane street with bike lanes.

A temporary path has been constructed through East Campus to allow safe passage of pedestrians down Main Street. The openings were created in the historic stone wall and will be made permanent entries to East Campus at the corner of Broad and Main streets and at the corner of Buchanan and Main streets.

MOVE OUT FOR CHARITY 2012

Over the past 15 years, Duke Recycles has collected donated materials from students as they moved out after the spring semester. For two weeks in May, Duke Recycles accepts donations of any items moving students do not want that may still be useful, like clothes, shoes, furniture, appliances, and many other items.

The Move Out for Charity program focuses on the environment as well as social conscience. Not only do we reduce the materials that end in landfills, but we are also providing many usable products to local charities.

This year’s effort proved to be another success with just over 19,320 pounds of material collected. Duke Recycles made donations to the Durham Rescue Mission, Salvation Army and Goodwill.

Duke Recycles is proud to be a part of such a wonderful program. We would like to thank everyone who participated and especially Housing, Dining and Residence Life for all of their help and continued commitment to keeping reusable items out of the landfill.

Before-and-after photos of the 2012 commencement ceremony at Wallace Wade Stadium. To prepare for the event, Grounds marks the field so the stage is properly positioned, and blows away standing water or debris from the seats and stage. Housekeeping wipes down every chair before the ceremony and the Grounds crew then puts out programs in every seat.
Safety Zone
JOIN COWORKERS FOR 6TH ANNUAL SAFETY FAIR

It’s National Safety Awareness Month again and that means it’s time for the annual Safety Fair.

As you may have already heard, plans have been underway for several months for the sixth annual Safety Fair scheduled for June 21 at the Washington Duke Inn. The event will be held in the morning from 8 a.m. to noon in the Ambassador Ballroom. As we draw closer to the fair, we’ll send out information about when all of the shops/areas can attend.

We’ve filled all 32 vendor tables. Our list of invites continues to grow – up to 75 this year. Our general attendee list, not counting FMD employees, has grown to about 185.

This list includes safety representatives and managers from local companies, organizations, businesses, colleges, universities, and municipalities. We’re looking forward to even greater attendance at the Safety Fair this year.

One of the goals is to increase quality vendor participation and invite more safety professionals. If you have any ideas on how to improve the event or know of a company or attendees we might consider inviting, contact Mike Snyder at 660-4231 or mike.snyder@duke.edu.

We hope you’ll join us at this year’s Safety Fair.

REMEMBER: ON-THE-JOB INJURIES AND THE SAFETY INCIDENT REVIEW

All accidents, injuries, and illnesses involving FMD personnel must be reported within 24 hours of occurring. There are four required forms to be submitted to the Mike Snyder, the FMD safety manager. The first three are found on the FMD webpage at fmd.duke.edu/safety

1. Supervisor form
2. Employee form
3. FMD safety incident review form will be filled out by the supervisor of the injured employee.

When possible, a picture of the area where the incident occurred and any equipment involved should be attached.
4. The fourth form, a health review form, will be filled out by EOHW and needs to be submitted to the FMD safety manager in order to determine the DART rate.

THE RIGHT WAY IS THE SAFE WAY!

SIGN UP TO RECEIVE EMERGENCY TEXT MESSAGES

Emergency text messaging is used to alert Duke community members during emergencies. For instance, if a tornado was sighted in the area, Duke officials would send a DukeALERT text message instructing people to seek shelter. The university will also send text messages as part of periodic testing of the DukeALERT system.

The service is offered for free, but standard text messaging rates may apply. To subscribe, visit emergency.duke.edu.

Got a Shop Talk Update or Suggestion?
Contact Sarah Burdick at (919) 660-2519 or sarah.burdick@duke.edu

Our Mission: To provide excellence in planning, design, construction, operation and maintenance for facilities, grounds and utilities in a customer-focused, efficient and sustainable manner.